2024 - Rates and Booking Terms & Conditions

2024 Rates



Nightly Rates 2024 – Valid Until 31 August 2024, all rates are in Euro, quoted per bay, per night. (Includes: Vat @ 13.5%) Open: 29<sup>th</sup> March 2024 until 31<sup>st</sup> August 2024 | Check In Time: 14:00 to 18:00 | Check Out Time: 12:00

Per Night	Jul/Aug	March/April/May/June
Motor Home/Caravan (2 adults)	€35.00	€30.00
Motor Home/Caravan (2 adults, 2 children)	€42.00	€37.00
Motorhome Servicing – Fresh Water Refill, Empty Grey/Black Tanks & Dispose of Rubbish	€15.00 - Subject to Availability Only between 12.30pm – 2.30pm	Online Booking Link Click Here

There is an additional charge per night for extra adults, children, and cars. (Adult  $\in 6$ , Child  $\in 3.50$ , Extra Car  $\in 6$ ).

## **Booking Terms & Conditions**

Lough Lannagh Village Touring Caravan & Motorhome Park is a family park catering for touring caravans and motorhomes. Our guests' enjoyment and safety are paramount and therefore we ask you to read the following Booking Terms and Conditions before making your booking. Acceptance of our Terms & Conditions and abidance of our park Rules is a condition of booking. The person completing this booking is responsible for the conduct of their party.

**Pre-Booking:** Pre-Booking booking is essential. Bookings may be made online on <u>www.loughlannagh.ie</u> or by telephoning reception on 094 902 7111. At time of booking full contact details are required and payment must be received in full by credit/debit card. By booking you give permission for your and card, contact details to be retained on our computer system.

**Party Size/Age Restrictions:** Bookings can now be made online for the season for families, couples and individuals and small groups not exceeding 4 adults. We welcome groups – please contact us to inquire about group rates on <u>info@loughlannagh.ie</u> or 094 902 7111. We cannot guarantee that caravans/motorhomes booked in together will be beside each other on the park. Persons aged under 18 years of age are not accepted unless with family members who will be responsible for their conduct.

**Cancellations/Amendments:** A minimum of 7 days written notice (letter or email), in advance of arrival date will be required from anyone wishing to cancel their booking. If more than 7 days' notice is given, the booking may be rearranged to another available date within the season or alternatively a refund can be given minus  $\notin 10.00$  administration charge. Cancellations within 7 days of customer's arrival date will not be transferable or refunded unless in exceptional circumstances such as serious illness or family bereavement. (Appropriate documentation e.g. a medical note must be forwarded in order to process this refund, minus a  $\notin 5.00$  administration charge.) Customers are advised to have insurance cover in the event of cancellation. Refunds cannot be made for any amendments made to the booking on arrival or during stay.

Westport Rd, Castlebar Mayo. F23 VW73

Tel. 094 902 7111

info@loughlannagh.ie www.loughlannagh.ie Welcome to Lough Lannagh Village – Touring Caravan & Motorhome Park

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**No Shows:** Failure to arrive without satisfactory explanation or written cancellation being received will receive no transfer or refund. If no notification is given and the pitch is not occupied by 10am on the day following the day of expected arrival, we reserve the right to re-let the pitch with payment forfeited.

**Extended Stays:** Extensions can be arranged, subject to availability and possible relocation, although there is no guarantee that pitches can be extended beyond the date booked. If you wish to extend your stay, please check with reception as soon as possible.

**Arrival/Late Arrivals:** Your arrival is welcome from 2:00pm onwards. On arrival, please check in at the reception where you will be asked to confirm your occupancy details and sign to comply with the park rules and regulations. Access to the park will not be permitted until payment is received in full. Only persons declared on the booking form can be accommodated. Except by prior arrangement, we will not have space if you arrive early. Reception is open for check-in until 6pm each evening. If you wish to arrive after this time, please notify Reception by telephoning 094 902 7111 so that appropriate arrangements can be made.

**Pitch Allocation:** Customers will be informed of their pitch number on arrival, the pitch is allocated according to the specified requirements made at the time of booking and is determined by the computerised booking system. Whilst every effort will be made to meet specific requirements for a particular pitch e.g. for disabled customers, no guarantee can be given. All caravans/motorhomes must be set up in positions as indicated by staff. Before pitching, please ensure you have checked your pitch number, as specified on arrival, to avoid being asked to move.

Awnings: Some of the pitches can accommodate awnings on the hardstand or small grass area, we cannot guarantee specific pitches.

Pets: Well-behaved dogs are welcome on the park. All dog owners must adhere to the park information regarding their pets.

Fires/BBQ's: Open campfires are not permitted on the park. Free standing BBQs are allowed.

**Departure:** All pitches must be vacated by 12pm on the day of departure. No refunds can be given for departing nights early. Please do not ask as a refusal may offend. For Late Check Out Please Request at Reception (Subject to Availability)

## BY MAKING A BOOKING: YOU ARE ACCEPTING OUR FULL TERMS AND CONDITIONS & PARK RULES:

The person completing this booking is responsible for the conduct of their party. Management reserves the right to refuse admission and retain all deposits paid by a visitor/guest should they not be in compliance with our Terms and Conditions/Rules or if the information provided at time of booking is found to be incorrect upon arrival.

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